Preparing to Take the IDI (Intercultural Development Inventory)

Please give examples of situations you were personally involved with or observed where cultural differences needed to be addressed in your organization, and:

1. The situation ended negatively - that is, was not successfully resolved. Please describe where and when the situation took place, who was involved, (please do not use actual names), what happened, and the final result.

2. The situation ended positively - that is, was successfully resolved. Please describe where and when the situation took place, who was involved, (please do not use actual names), what happened, and the final result.